

XingYunRi

Customer Care Representative

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|  | Education |  |
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| Master of Something  Rasmussen College  Rockford, IL  2010 | Bachelor of Science  Saint. Joseph College  Rockford, IL  2008 | Diploma in Pharmacy  Pharmacy Institute  Rockford, IL  2004 |

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|  | Experience |  |
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| **Customer Care Representative Customer Speak Rockford, IL 2013 – Present**   * Created and edited presentationles pitch to be given during webinars, and provided live-customer support during webinars * Manage recruitment strategy for sorority including designing marketing campaign to prospective pledges * Design themes for recruitment events that best reflected sorority‟s brand   **Patient Registration HeitRehabilitation Rockford – IL 2013 – 2013**   * Planned two sector-specific web-seminars: prospected list of potential customers * Built initial company relationship with each client * Gained direct sales experience through extensive training client interaction * Conducted comprehensive market research and analysis of most recent data on health care systems and markets of 12 EU nations & Canada. | | |

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|  | Honour | |  |
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| * Second Prize of postgraduate Curricular Academi competition * Winner of ”Expo Knowledge Contest" * third Prize of National College Students English speech contest | |  | |
|  | Self-evaluation | |  |
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* Easy-going and congenial, with a strong sense of responsibility and good team-spirit.
* Completed all the courses in the specialized field, obtaining good command of theoretic knowledge
* Having played a couple important roles in the student organizations,